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III Semester M.Com. Degree (CBSS – Reg./Suppl./Imp.) Examination, October 2020 (2014 Admission Onwards) COM3C11: MARKETING MANAGEMENT

Time: 3 Hours Max. Marks: 60

SECTION - A

Answer any four questions in this Section. Each question carries 1 mark for Part (a), 3 marks for Part (b) and 5 marks for Part (c).

- 1. a) What is marketing mix?
 - b) Specify the importance of Marketing.
 - c) List out the ethical issues in Marketing.
- 2. a) What is viral marketing?
 - b) Highlight the social oriented concept of Marketing.
 - c) Briefly explain the factors influencing buying behaviour.
- 3. a) What do you mean by consumer value?
 - b) How does sales promotion differ from advertising?
 - c) Describe the problems of rural marketing.
- 4. a) What is Marketing Myopia?
 - b) Point out essential qualities of a Brand.
 - c) Detail the factors governing selection of channels of distribution.
- 5. a) What is consumer delight?
 - b) Mention the qualities of a good advertisement copy.
 - Relationship marketing is about building lifelong relationships between a brand and its customers – Comment.

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- 6. a) Define salesmanship.
 - b) Describe the features of Agricultural Marketing.
 - c) What is product positioning? Describe the importance of selecting a products line for gaining competitive advantage in FMCG industry India. (4×9=36)

SECTION - B

Answer the two questions in this Section. Each question carries 12 marks.

7. a) Discuss various stages in Product Life Cycle.

OR

- b) Explain the role of marketing intermediaries with example.
- 8. a) Enumerate the various methods of pricing.

OR

b) Enumerate the causes of poor sales and suggest the measures for the increase in sales through effective promotional activities. (2×12=24)